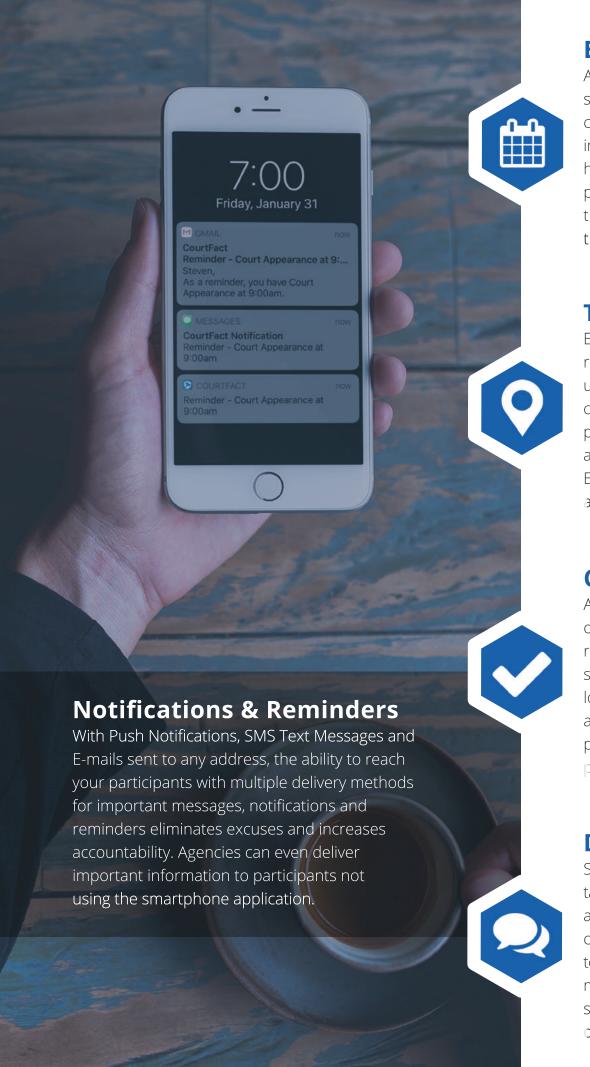# COURTFACT™

TOOLS THAT INSPIRE SUCCESS

THE **FIRST** FULLY **CUSTOMIZABLE**

MOBILE CLIENT **MANAGER**

CourtFact is a suite of products consisting of a participant-facing **smartphone application & web portal** along with an **intuitive**, responsive, web-based **agency-focused** platform that allows courts and agencies to **communicate with and monitor** compliance of their participants during each and every stage of **community supervision**.

c o u r t f a c t . c o m

Events Module

An agency-managed scheduling system that allows case managers to enter important appointments, hearings or events for each participant in order to aid in the successful navigation of their assigned programs.

Tracking Module

Eliminate sign-in sheets and record a single point in time or use a proprietary method to constantly track your participants to verify their attendance at important Events, set minimum durations and automate follow-up.

Check-In Module

Allow participants to Check-In on their own or use fixed, random or any-time schedules to verify their location, send case managers a note, require optional photo and track them for a period of time.

Discussions Module

Secure two-way messaging that takes standard text messaging a step further by providing a convenient way for participants to connect with a case manager while separating and storing all interactions in their own thread.

Notifications & Reminders

With Push Notifications, SMS Text Messages and E-mails sent to any address, the ability to reach your participants with multiple delivery methods for important messages, notifications and reminders eliminates excuses and increases accountability. Agencies can even deliver important information to participants not using the smartphone application.

Reporting Module

Eliminate mail-in or phone-in reports by remotely asking the questions that need to be answered most while prioritizing certain questions and triggering follow up responses based on your participants' answers.
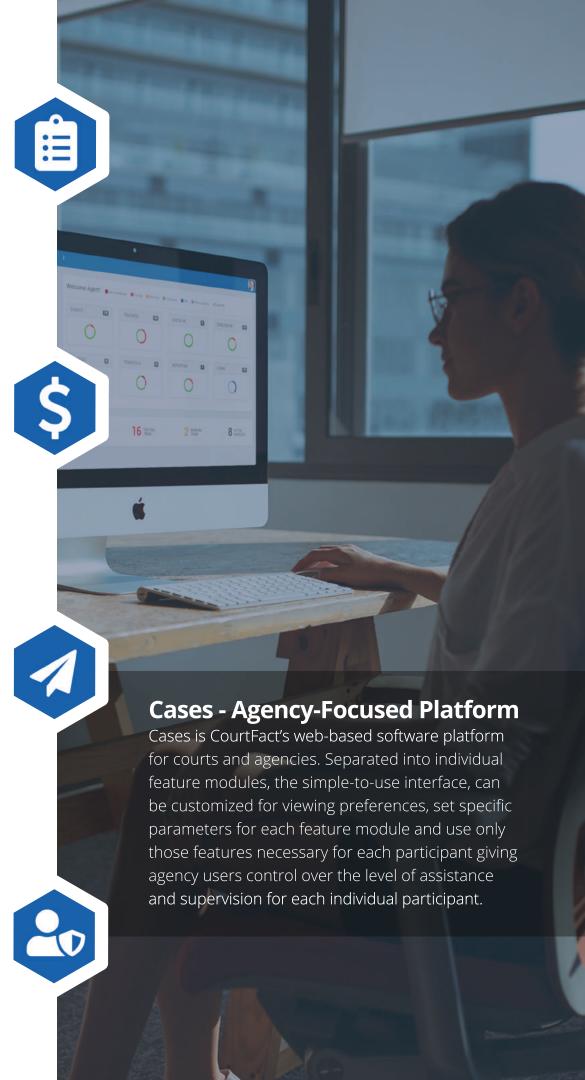
Financials Module

Easily record, track and update financial obligations for each participant, set warnings and reminders based on due dates and prioritize the most delinquent participants to the top of your dashboard with just a click.

Broadcast Module

Get important information out to all participants or to a select group of them based on a number of customizable criteria by push, text or email enabling agencies to contact participants even if they are not using a smartphone.

Login Module

Customize the login procedure for each participant by assigning single level authentication with a unique ID and PIN, dual level with ID, PIN and photo or Facial ID bio authentication to ensure accurate logging of access.

Cases - Agency-Focused Platform

Cases is CourtFact's web-based software platform for courts and agencies. Separated into individual feature modules, the simple-to-use interface, can be customized for viewing preferences, set specific parameters for each feature module and use only those features necessary for each participant giving agency users control over the level of assistance and supervision for each individual participant.

With options for participants to access information and interact with agencies from either a smartphone with Client Mobile or from a web browser with Client Portal, CourtFact makes seamless communication possible which allows more of an agency's caseload to participate.